

## Appendix 9

Summary of responses	
<p>To what extent do you agree or disagree with our priority to prevent fires and other emergencies from happening?</p>	<p><b>939</b> respondents chose to answer this question out of the <b>1,901</b> people who entered the survey.</p> <p>Of those <b>939</b>, their responses are broken down below:  <b>714</b> Strongly agreed  <b>175</b> Agreed  <b>39</b> Neither agreed nor disagreed  <b>6</b> disagreed  <b>5</b> Strongly disagreed</p> <p>Of the <b>939</b> that responded to this question <b>448</b> chose to provide additional free text comments.  Strongly agree – <b>367</b> comments  Agree – <b>57</b> Comments  Neither agree nor disagree – <b>17</b> comments  Disagree – <b>4</b> comments  Strongly disagree – <b>3</b> comments</p> <p><b>Summary review of comments</b>  As can be seen from the statistics above <b>94.6%</b> of the comments agreed with this priority whilst <b>3.8%</b> neither agreed nor disagreed and <b>1.6%</b> disagreed with the priority.  The most common response to this priority was that it is “our reason for existence”, whilst others also agreed that “prevention is better than the cure”.  Of the comments from those that disagreed, there were no comments that offered suggestions or opportunities to change or develop this priority.</p>

Summary of responses	
<p>To what extent do you agree or disagree with our priority to protect people and property when fires happen?</p>	<p><b>919</b> respondents chose to answer this question out of the <b>1,901</b> people who entered the survey.</p> <p>Of those <b>919</b>, their responses are broken down below:  <b>769</b> Strongly agreed  <b>131</b> Agreed  <b>16</b> Neither agreed nor disagreed  <b>1</b> disagreed  <b>2</b> Strongly disagreed</p> <p>Of the <b>919</b> that responded to this question <b>346</b> chose to provide additional free text comments.  Strongly agree – <b>305</b> comments  Agree – <b>33</b> Comments  Neither agree nor disagree – <b>5</b> comments  Disagree – <b>0</b> comments  Strongly disagree – <b>2</b> comments</p>

	<p><b>Summary review of comments</b></p> <p>As can be seen from the statistics above <b>97.7%</b> of the comments agreed with this priority whilst <b>1.4%</b> neither agreed nor disagreed and <b>0.9%</b> disagreed with the priority.</p> <p>The overarching response to this priority was that along with it being “a mandatory purpose for a FRS”, another key theme was that protecting life was also a key priority.</p> <p>Of the comments from those that disagreed, there were no comments that offered suggestions or opportunities to change or develop this priority.</p>
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Summary of responses	
<p>To what extent do you agree or disagree with our priority to respond to fire and other emergencies quickly and competently?</p>	<p><b>896</b> respondents chose to answer this question out of the <b>1,901</b> people who entered the survey.</p> <p>Of those <b>896</b>, their responses are broken down below:</p> <p><b>763</b> Strongly agreed  <b>111</b> Agreed  <b>15</b> Neither agreed nor disagreed  <b>5</b> disagreed  <b>2</b> Strongly disagreed</p> <p>Of the <b>896</b> that responded to this question <b>311</b> chose to provide additional free text comments.</p> <p>Strongly agree – <b>284</b> comments  Agree – <b>18</b> Comments  Neither agree nor disagree – <b>6</b> comments  Disagree – <b>2</b> comments  Strongly disagree – <b>1</b> comment</p> <p><b>Summary review of comments</b></p> <p>As can be seen from the statistics above <b>97.1%</b> of the comments agreed with this priority whilst <b>1.9%</b> neither agreed nor disagreed and <b>1%</b> disagreed with the priority.</p> <p>The comments from those who agreed with this priority highlighted an awareness of how quick and competent response arrangements mitigated the impact on the communities and those affected by fire or other emergencies.</p> <p>Of the comments from those that disagreed, there were no comments that offered suggestions or opportunities to change or develop this priority.</p>

Summary of responses	
<p>To what extent do you agree or disagree with our priority to value our people so they can focus on making Lancashire safer?</p>	<p><b>872</b> respondents chose to answer this question out of the <b>1,901</b> people who entered the survey.</p> <p>Of those <b>872</b>, their responses are broken down below:  <b>649</b> Strongly agreed  <b>168</b> Agreed  <b>45</b> Neither agreed nor disagreed  <b>4</b> disagreed  <b>6</b> Strongly disagreed</p> <p>Of the <b>872</b> that responded to this question <b>267</b> chose to provide additional free text comments.  Strongly agree – <b>218</b> comments  Agree – <b>28</b> Comments  Neither agree nor disagree – <b>16</b> comments  Disagree – <b>1</b> comment  Strongly disagree – <b>4</b> comments</p> <p><b>Summary review of comments</b>  As can be seen from the statistics above <b>92.1%</b> of the comments agreed with this priority whilst <b>6%</b> neither agreed nor disagreed and <b>1.9%</b> disagreed with the priority.  The comments from those who agreed were unanimous in the fact that people are the most valuable commodity to deliver an effective service.  Of the comments from those that disagreed, there were no comments that offered suggestions or opportunities to change or develop this priority.</p>

Summary of responses	
<p>To what extent do you agree or disagree with our priority to deliver value for money in how we use our resources?</p>	<p><b>841</b> respondents chose to answer this question out of the <b>1,901</b> people who entered the survey.</p> <p>Of those <b>841</b>, their responses are broken down below:  <b>447</b> Strongly agreed  <b>252</b> Agreed  <b>117</b> Neither agreed nor disagreed  <b>18</b> disagreed  <b>7</b> Strongly disagreed</p> <p>Of the <b>841</b> that responded to this question <b>283</b> chose to provide additional free text comments.  Strongly agree – <b>141</b> comments  Agree – <b>73</b> Comments  Neither agree nor disagree – <b>52</b> comments  Disagree – <b>11</b> comments  Strongly disagree – <b>6</b> comments</p>

	<p><b>Summary review of comments</b></p> <p>As can be seen from the statistics above <b>75.6%</b> of the comments agreed with this priority whilst <b>18.4%</b> neither agreed nor disagreed and <b>6%</b> disagreed with the priority.</p> <p>The comments overall, in relation to this priority, were not quite as consistent, there wasn't a clear or consistent theme/trend to the comments. There were several repetitive themes across the responses though. These included ensuring value for money was achieved (particularly with reducing budgets), ensuring transparency in how money is spent, or ensuring efficiency in how we allocate/use resources.</p> <p>Of the comments from those that disagreed, there were no comments that offered suggestions or opportunities to change or develop this priority.</p>
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Summary of responses	
<p>To what extent do you agree or disagree that our plan clearly sets out how we aim to make Lancashire safer?</p>	<p><b>598</b> respondents chose to answer this question out of the <b>1,901</b> people who entered the survey.</p> <p>Of those <b>598</b>, their responses are broken down below:</p> <p><b>270</b> Strongly agreed  <b>245</b> Agreed  <b>70</b> Neither agreed nor disagreed  <b>11</b> disagreed  <b>2</b> Strongly disagreed</p> <p>Of the <b>598</b> that responded to this question <b>134</b> chose to provide additional free text comments.</p> <p>Strongly agree – <b>61</b> comments  Agree – <b>52</b> Comments  Neither agree nor disagree – <b>16</b> comments  Disagree – <b>5</b> comments  Strongly disagree – <b>0</b> comments</p> <p><b>Summary review of comments</b></p> <p>As can be seen from the statistics above <b>84.3%</b> of the comments agreed with this priority whilst <b>11.9%</b> neither agreed nor disagreed and <b>3.8%</b> disagreed with the priority.</p> <p>Of those that agreed and chose to comment, there was a general feeling that the CRMP document was clear and concise as well as being a fairly comprehensive, all encompassing document.</p> <p>Of the comments from those that disagreed, there were no comments that offered suggestions or opportunities to change or develop this priority.</p>